

QUALITY POLICY

Commitment to quality awareness and delivery

It is the policy of RO to achieve the highest standards of product quality and customer service.

In order to achieve this goal the company has implemented a quality system in accordance with the latest ISO 9001 standard.

The quality system shall serve to communicate expectations, establish controls and foster a culture committed to excellence and continuous improvement in everything we do.

Through internal communication, competence, awareness, training and the results of management review we are committed to meeting the objectives of the company, departments and individuals to achieve the highest standard of product and service quality.

The management of RO is firmly committed to a quality management system that serves our clients and customers, and helps develop and maintain our position as a leading service provider to the Oil & Gas industry.

Through teamwork, participation of all employees and feedback/input from existing and potential clients and customers we will provide superior products and services which consistently meet or exceed our clients' and customers' expectations.

The full implementation of the company Quality Policy, its Manual, Procedures and Systems are mandatory to all levels within the Company, and shall be reviewed annually to ensure its continued effectiveness across all areas of the business.

Stavanger, 24th of August 2011

Peder Sortland
CEO Ross Offshore

Procedure:	Date:	Rev:	Written by:	Verified by:	Approved by:
L1-RO-PR-SR -007	24.08.2011	01	VP HSEQ RO	VP ROWM	CEO RO